



Alaska Section 0608 American Society for Quality Newsletter

September 2011

Issue 11-09

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Meetings

September 13
at Glacier
Brewhouse



Our next meeting will be at the Glacier Brewhouse

Join us on Tuesday, September 13th from 5:30 p.m. to 8:00 p.m.

- **COST - \$10.00 per person**
- **5:30 p.m. to 6 p.m. - Registration and networking**
- **6:00 to 6:30 Brewery tour - please be a little early so we can start the tour on time**
- **6:30 to 8:00 section business and a lot of munching**

See more information at www.asq-ak.org

Contact Us

Section website
<http://www.asq-ak.org>

Section Chair
Tom Sheffrey
Tom.Sheffrey@BP.com

Section Chair Elect
Sherri Trask
Sherri.Trask@alaska.gov

Section Treasurer
Larry Blachut

Section Secretary
Anna Cline

If you are interested in becoming a member, attending training classes, or requesting a specific type of training please contact Tom Sheffrey.

The Alaska Section Goals

Why we are here.....

Vision:

- ◆ To exemplify leadership in quality.

Mission:

- ◆ Provide growth.

Educational Opportunities

We are planning on having a study group for the CQA exam which will be proctored by us on December 03. **If you are interested in being in this study group, contact Tom Sheffrey. The group will start next month (October).**

Membership Stuff

Congratulations to Sherri Trask and Carla Williams for passing the CQA exam last June. GREAT JOB!!

Changes this year.....

We have made two changes this year in our monthly membership meetings. First we moved them from Thursday evening to Tuesday evening - which was a result of our survey last year which many of you said that a Tuesday night was a better fit.

Second, we want to start making short presentation on tools. For the October - January meetings we will concentrate on tools for problem solving - specifically 3A Thinking, Why Tree, and the Fishbone Diagram.

Sherri Trask has volunteered to present these tools. Thank you Sherri!

Carla's Corner

What is ISO?

This is a question I am frequently asked, so I thought maybe others might like a brief review. The International Organization for Standardization (ISO) is an international body that develops quality standards. The American National Standards Institute (ANSI) is the United States member of ISO. ASQ is a member of ANSI and publishes standards in the ANSI/ISO/ASQ-Q9000 series. The ISO series includes three quality management system standards:

ISO 9000 – Fundamentals and vocabulary

ISO 9001 – Requirements

ISO 9004 – Guidelines for performance improvement

An organization becomes ISO certified or compliant by implementing ISO 9001 requirements. ISO 9004 is for guidance and not used for certification. I like to think of ISO 9004 as suggestions on how to meet ISO 9001 requirements. Various ISO editions include dates they were revised, for example, ISO 9001:2008. The 2008 is a reference year.

The ISO 9001 requirements are prescriptive paragraphs that manage quality processes, not quality itself. People are often surprised at the length of the prescriptive paragraphs, which are only about fifteen pages long. But, the fifteen pages are jam packed with requirements. One sentence could require hours of quality management energy and time. When in place, ISO 9001 removes fantasy and exaggerations and allows only facts. For example, instead of an organization just “saying” they measure and monitor, with ISO 9001, the organization will need to provide credible evidence. ISO 9001 is a strong roadmap for organizations who do not have another disciplined form of quality management in place or for organizations who need a quality structure.

Carla Williams, CQA

ASQ Section 0608

Engineering Quality Manager, AES Alaska

2010-2011

Officers:

- Chairman – Tom Sheffrey / Fircroft at BP
- Chairman Elect – Sherri Trask / SOA DEC
- Treasurer -- Larry Blachut / CH2MHILL
- Secretary – Anna Cline / CH2MHILL

Committee Leads:

- Auditing - Carla Williams / AES

	<ul style="list-style-type: none">• Quality Management Plan – Maureen Pedigo / Blood Bank of AK• Historian – Robby Robinson / Friendship in Serving Humanity (FISH) <hr/>